



## Campbell Travel Gift Certificate Terms & Conditions

These Terms & Conditions govern the purchase and use of gift certificates issued by Campbell Travel for booking services offered through TravelDesigns by Campbell. By purchasing or redeeming a gift certificate, you agree to the following:

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### 1. Eligibility and Validity

- Gift certificates are issued exclusively by Campbell Travel and are redeemable solely for travel services booked through TravelDesigns by Campbell.
  - Certificates are valid for bookings made within **one year** of the purchase date. Expiration dates are clearly specified on each certificate and cannot be extended unless otherwise authorized by Campbell Travel.
  - Travel may commence after the certificate's expiration date, provided the booking is completed before the expiration.
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### 2. Payment Terms

- For payments made by credit card, a **4% credit card processing fee** will apply.
  - For ACH or wire payments, you will be charged according to the terms of your bank.
  - All payments and funds must be received in full before the certificate is issued.
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### 3. Redemption Process

- Certificates can only be redeemed by submitting a valid gift certificate code to Campbell Travel. Redemption is subject to availability, and the certificate holder must provide the certificate code at the time of booking.
  - Certificates cannot be redeemed through online booking platforms and require assistance from a TravelDesigns by Campbell travel advisor. Advisors can be reached at **[certificates@campbelltravel.com](mailto:certificates@campbelltravel.com)** or **(972) 716-2500**.
  - The entire certificate amount must be used at the time of redemption. It may be used for more than one trip if all trips are booked and paid for at the same time.
  - If the total cost of a booking exceeds the value of the certificate, the certificate holder is responsible for paying the difference at the time of booking.
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### 4. Applicable Services

- Certificates may be applied toward the purchase of travel-related services offered by Campbell Travel, including flights, accommodations, ground transportation and travel packages.
  - Certificates cannot be used for non-travel-related purchases, services offered by third parties, or to cover taxes, fees, or gratuities not included in the base travel booking.
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## 5. Non-Transferable and Non-Refundable

- Gift certificates are non-transferable and may only be used by the designated recipient or purchaser. Certificates cannot be exchanged for cash, resold, or combined with other offers or promotions. Certificates are non-refundable, and any unused balance at the time of redemption is forfeited. No refunds are permitted.
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## 6. Lost or Stolen Certificates

- Campbell Travel is not responsible for lost or stolen certificates. Replacement certificates may be issued at the sole discretion of Campbell Travel and require proof of purchase and verification of the original purchaser.
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## 7. Cancellation and Changes

- Standard cancellation and change policies apply to bookings made using gift certificates.
  - Fees associated with cancellations or modifications are the responsibility of the certificate holder.
  - For any refunds or partial refunds of travel bookings, the refunded amount will be credited back to the certificate balance, subject to the original expiration date.
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## 8. Customer Support

- For questions, assistance, or issues related to gift certificates, please contact Campbell Travel Customer Support at **[certificates@campbelltravel.com](mailto:certificates@campbelltravel.com)**.
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## 9. Rights Reserved

- Campbell Travel reserves the right to amend these Terms & Conditions at any time. Changes will be posted on the Campbell Travel website and/or gift certificate landing page and will apply to all purchases made after the amendment date. Campbell Travel may, at its discretion, modify the redemption process, eligibility criteria, or applicable services without prior notice.
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By purchasing or redeeming a Campbell Travel gift certificate, you confirm that you have read, understood, and agree to these Terms & Conditions.